



# *Gift Registry*

## **Is a gift registry only for a wedding?**

Not at all – the gift registries at Regal are for any events, including birthdays, anniversaries, graduations, house warmings and engagements. I make the process of setting up and maintaining a registry simple for the recipient as well as easy for guests to purchase from.

## **Where do I register?**

You can just contact me and make an appointment to set up your gift registry. For those of you who know exactly what you are looking for or live a little farther away, you can easily complete your registry online. For my online customers, you are welcome to contact me by email or phone and I will guide you through the gift selection process to create your perfect wish list.

## **How long before my event should I come in to make up my Registry?**

I recommend you set up your gift registry 8-10 weeks before your event. However, if you are sending out your invitations before this, it is advisable

that you register your details with me so your guests are aware that you have your list with Regal.

### **How much does it cost to set up a Registry?**

Nothing - the Regal registry service is complementary.

### **How do I set up my Registry?**

I will help you select items that you will love and your guests will enjoy giving. I will walk through the store with you and answering any questions you may have. For those of you unable to come in for an appointment, you can still set up a gift registry online.

### **How long does it take until my guests can start purchasing?**

Once you set up your Registry, your guests can start to purchase from your list within 1-2 days.

### **Delivery**

For gifts purchased in store Regal can store them together with the other purchased gifts from that registry until delivery instructions are confirmed. For those gifts purchased online, Regal will follow the instructions provided during the purchase. However, if you choose, you can advise your guests that they can choose pickup in store as the shipping method and Regal will store them together with the other purchased gifts from your registry, until delivery instructions are confirmed. Local delivery is provide free of charge. For deliveries outside of Mississauga, please contact Regal to discuss options and associated costs.

### **I'm not sure which name the gift registry I'd like to buy from is under - what can I do?**

Contact me or Regal customer service team for assistance - we're here to help!

**Do I need to know the gift recipients' address?**

You are not required to know or provide the gift recipients' address in order to purchase from a Registry.

**How much does it cost to have items gift wrapped?**

For guests purchasing gifts online, each product has a gift wrap option available at the time of purchase. For those guests shopping in store, a store associate can provide you a quote for gift wrapping.

**How do I update my gift registry?**

You may review and change your gift selections at any time and as often as you wish by calling, emailing, or visiting me or the Regal store. Regal's gift registry service is available to you at no cost so feel free to ask for ongoing assistance in adjusting your registry selections, checking on product availability or inquiring about new merchandise.

**What happens if I receive a duplicate gift?**

The online gift registry is designed to keep track of purchases, however, it is possible for duplicates to occur if two different guests are shopping at the exact same time, if guests forget to purchase from your gift registry or if your guests forget to identify themselves when making a purchase in store. If this happens, we will gladly allow return or exchange of the gift.

**Availability of gifts on a Registry**

Regal Home and Gifts Inc. cannot guarantee that items available upon registration will be available throughout the period of the Gift Registry due to seasonal variations or other factors. Regal Home and Gifts Inc. will endeavour to fulfil all selections made by your guests